

Customer Advisory

10.12.2024

Dear Valued Business Partners,

As MIP, we will continue to inform you about current status and we humbly request you to rely on MIP's announcements which is the only official information made by our Company through our website and marketing emails.

After our system enhancement on December 1, MIP handled daily 5.800 Teus on December 7 which is our benchmark numbers. To better manage port traffic and improve operational flow, we are targeting a daily throughput of Plus 5.500 Teus to comfort the port traffic and bring operations to normal.

To bring the efficiency to the above stated levels and avoid high yard occupancy, the following measures will be implemented until further notice:

- Containers re-stow requests on vessels will be limited and subject to prior confirmation by MIP.
- Due to the increased number of empty containers in the port area, which is resulting with high yard occupancy, empty container gate-in must be directed to MIP's external yards, independently of VBS appointments.
- The existing stock of empty containers in the port area must either be gated out or planned for empty loading on vessels.
- As of 15th December, gate opening will be ETB minus 4 days.
- Daily VBS appointments have been updated to 1500 laden gate-ins.
- Renomination fees due to vessel/voyage changes after export container gated in will be applied with a 100% increase.

We appreciate your understanding and remain committed to working closely with you to ensure smooth operations during this period.

Mersin International Port