

Number : MIP-E-4130000-160-3/3261

22.11.2024

Subject : Customer Advisory - System Enhancement Works

Dear Valued Business Partners,

MIP will be performing the 2nd phase of system enhancement to our Terminal Operating System (TOS) , in order to improve the services that we offer to our stakeholders.

The enhancement works will start on Saturday, November 30, 2024 at 18:00 and will be completed on Sunday, December 1, 2024.

Please be advised that during this period, all systems related to Container Services; including the Port Portal System (PPS) and integration with the Customs system, will be temporarily unavailable.

Conventional Cargo Services and Ro-ro services will remain uninterrupted.

As a result, MIP Container operations will be suspended from 18:00 on Saturday, November 30, 2024 until 23:59 on Sunday, December 1, 2024.

Please refer to the below table for clear timeline;

Date-Time	Activities
Friday 29 Nov 2024, 20:00	Request for all CFS and Customs Appointment Request will be suspended.
Saturday 30 Nov 2024, 18:00	All Gate-in activities for container trucks will be suspended in MIP and external yards.
Saturday 30 Nov 2024, 20:00	All Container Vessel operations and Container Vessel Marine Traffic will be suspended.
Saturday 30 Nov 2024, 23:00	Port Portal System (PPS) will be deactivated.
Saturday 30 Nov 2024, 23:59	All Gate-out activities for Container and CFS trucks will be suspended in MIP and external yards.
Sunday 1 Dec 2024, 23:59	System enhancement activities will be completed.

You are kindly requested to circulate this announcement to your members and interested parties.

Thank you for your understanding and co-operation during this transition.

Best Regards

MERSIN INTERNATIONAL PORT MANAGEMENT INC.

Hizmete Özel / Kişisel Veri İçermez | Restricted / No Personal Information

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